



FOR IMMEDIATE RELEASE

Contacts:

Julieann Strogin, Lake Health

440.354.1940

julie.strogin@lakehealth.org

I. James Hackenberg Awarded Ohio Hospital Association's Dr. Eli Crew Community Service Excellence Award

*Lake Health's longest serving trustee honored for
outstanding leadership and support of Ohio health care community*

CONCORD TOWNSHIP, Ohio, June 11, 2015—I. James Hackenberg, Esq., a member of the Lake Health Board of Trustees, received the 2015 Dr. Eli Crew Community Service Excellence Award at the Ohio Hospital Association's (OHA) annual recognition dinner held June 9 in Columbus. The award, which is one of OHA's longest-standing leadership honors, recognizes an individual who has served as a friend to hospitals and health systems and whose support of the health care industry reflects the public interest.

A lifelong resident of Cleveland and Lake County, Hackenberg has served on the Lake Health Board of Trustees for more than 26 years; longer than any other trustee past or present. Under his leadership and financial stewardship, he has been instrumental in shaping and ensuring the future of Lake Health— one of Northeast Ohio's few remaining independent health systems.

"As a lawyer, former law director of three local communities and a former acting municipal judge, Jim brings a unique perspective to the Board. He constantly challenges administration, physician leadership and his fellow board members to continuously seek out new and better ways improve patient care. He questions the status quo and often takes a contrary position to ensure all options are explored. Above all, he champions patient satisfaction, never forgetting we exist to serve the community," said Thomas Jubeck, chairman of the Lake Health Board of Trustees.

Among his many contributions, Hackenberg championed the initiative to replace the aging and land-locked LakeEast Hospital in Painesville with a new, state-of-the-art hospital known today as TriPoint Medical Center. His expertise in real estate and municipal law not only helped the health system search for and ultimately purchase the property in Concord Township but also thoroughly address issues raised by local leaders, businesses and community members. TriPoint Medical Center, which incorporates evidence-based design principles proven to improve healing and patient safety, opened in October 2009 and continues to redefine the health care experience for patients and their families.

Hackenberg has also played an integral role in helping Lake Health successfully compete with larger health systems and navigate the financial challenges of health care reform and reimbursement. In 2007, he led the establishment of Lake Health's clinical integration program—the Lake Health Integrated Physicians' Hospital Enterprise—which operates on behalf of Lake Health's physicians and the hospital. The program combines the latest in evidence-based best practices with innovative data collection technology in a way that aligns physicians' economic incentives and drives improvement in clinical quality.

To further bolster the health system's financial success and support its medical staff, Hackenberg supported the implementation of a captive medical professional liability insurance company for the hospital and its physicians. He volunteered to work with Lake Health administration to help establish the Lake Assurance Corporation—Lake Health's wholly-owned subsidiary for professional liability insurance.

"Jim's integrity, strategic thinking, and commitment to the community we serve are keeping Lake Health a successful and independent community hospital, making it what it is today and helping to ensure its strong future," said Cynthia Moore-Hardy, FACHE, president and CEO of Lake Health.

In recognition of his many contributions to improve the health and wellness of residents in Lake and surrounding counties, Hackenberg also recently received a *Crain's Cleveland Business* 2015 Health Care Heroes Award in the Outstanding Trustee category. In its eighth year, *Crain's Cleveland Business'* Health Care Heroes program recognizes honorees for their dedication to improving community health throughout Northeast Ohio.

"It's an honor and privilege to serve my community and help ensure that all Lake County residents, including my family, have access to high quality health care close to home," Hackenberg said.

For more information about the Ohio Hospital Association's Dr. Eli Crew Community Service Excellence Award, visit <http://ohiohospitals.org/Member-Services/awards.aspx>

About Lake Health

For 13 consecutive years NorthCoast 99 has named Lake Health one of the 99 Best Places to work in Northeast Ohio. Dedicated to redefining health care in Northeast Ohio, Lake Health provides patient- and family-centered care that promotes a lifetime of health and wellness. Lake Health delivers progressive, compassionate health care through 14 state-of-the-art facilities staffed by more than 500 physicians and 2,900 health care professionals. To learn more, visit www.lakehealth.org or follow @LakeHealth on Twitter.

###