FOR IMMEDIATE RELEASE:
August 10, 2016

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The MetroHealth System Becomes Tech Laboratory for Hyland
Alliance Program designed to deliver the best patient care through advancements in technology

(Cleveland, OH) – Hyland and The MetroHealth System have formed an alliance program to benefit the health care industry. Areas of focus include administrative items like finance and billing, and also processes surrounding patient information and electronic health records.

Through the Alliance Program, Hyland will collaborate with MetroHealth clinicians and administrators to explore how its methods and processes can become more efficient. Hyland will use the information to develop new technology and create solutions to meet MetroHealth's needs. Hyland will also evaluate how effective its software is being used and provide guidance on how MetroHealth can better utilize its products.

Additionally, MetroHealth will test new technology created by Hyland, helping the software company identify product enhancements. MetroHealth will become a site for showcasing the Hyland products it is utilizing, allowing consumers to see how software works within a health care system.

"The Alliance Program capitalizes on MetroHealth's nationally recognized expertise in utilizing new technology to improve care," said Akram Boutros, MD, FACHE, president and CEO of MetroHealth. "The information sharing and software development we will pioneer with Hyland will help hospitals, nationwide, to work more efficiently and effectively, and ultimately benefit all patients."

The collaboration highlights two Cleveland-based companies working together to impact healthcare technology on a global level.

"Hyland is excited to expand our longtime partnership with MetroHealth by standing up a program that will benefit the entirety of the health care technology industry," said Bill Priemer, president and CEO of Hyland. "By creating a showcase for health care technology best practices, both organizations will yield results that can help effectively drive continuous enhancements to help deliver the highest level of patient care."

Hyland and MetroHealth first started working together in 2004, with the use of the OnBase platform for electronic health information sharing. Since the collaboration started, MetroHealth has earned HIMSS Stage 7, an award representing the attainment of the highest level of an electronic medical record model, placing the health system in the top three percent of all hospitals and health care systems in the U.S. in terms of the completeness and use of its electronic medical records. In addition, MetroHealth recently

earned the HIMSS Nicholas E. Davies Award of Excellence, which recognizes outstanding achievement of organizations who have utilized health IT to substantially improve patient outcomes while achieving return on investment.

About The MetroHealth System

The MetroHealth System is an essential health system committed to providing health care to everyone in Cuyahoga County, Ohio, and improving the health of the community overall. Its 7,200 employees deliver care to everyone at its main campus, just west of downtown Cleveland, and at more than 25 other MetroHealth locations. It also provides health care at more than 20 additional sites in Cuyahoga County through community partnerships such as the School Health program.

MetroHealth is home to Cuyahoga County's only verified Level I Adult Trauma Center and Level II Pediatric Trauma Center, and it is one of two adult and pediatric burn centers in the state of Ohio verified by the American Burn Association and the Committee on Trauma of the American College of Surgeons. In the past year, MetroHealth provided more than one million patient visits in its hospital and health centers. MetroHealth also is an academic medical center committed to teaching and research; each of its active physicians holds a faculty appointment at Case Western Reserve University School of Medicine. MetroHealth has earned Magnet status, which places it in the top six percent of all hospitals nationwide for nursing excellence.

MetroHealth's mission is, "Leading the way to a healthier you and a healthier community through service, teaching, discovery and teamwork." For more information, visit metrohealth.org.

About Hyland

Hyland is the creator of OnBase, a single enterprise information platform for managing content, processes and cases. For 25 years, Hyland has enabled more than 15,000 organizations to digitalize their workplaces and fundamentally transform their operations. Named one of Fortune's 2016 Best Companies to Work For®, Hyland is widely known as both a great company to work for and a great company to do business with.

OnBase provides enterprise content management (ECM), case management, business process management (BPM), records management and capture all on a single platform. Enterprise file sync and share (EFSS) for the OnBase platform is available with our complementary offering, ShareBase. For more information, please visit OnBase.com.