



The MetroHealth System
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News Release

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MetroHealth Appoints Craig Richmond as Chief Financial Officer

(Cleveland, Ohio) – The MetroHealth System is pleased to announce the appointment of Craig Richmond as Senior Vice President and Chief Financial Officer, effective immediately.

Richmond, who previously served as MetroHealth's Vice President of Revenue Cycle, was appointed the Associate Chief Financial Officer in May 2013. As Chief Financial Officer, Richmond will continue to be responsible for the health system's financial operations, including general accounting, financial reporting, financial planning, revenue cycle, reimbursement, internal audit, managed care contracting and treasury function.

"I am very pleased to have Craig serve as our Chief Financial Officer at this important time in MetroHealth's history," said Akram Boutros, MD, FACHE, President and CEO of MetroHealth. "Craig is a rising star whose experience will be invaluable as he leads MetroHealth to a position of financial strength."

"I am honored to be MetroHealth's Chief Financial Officer and excited about our future growth and continued financial stability," said Richmond. "The entire finance team is focused on ensuring our organization has the financial resources to invest in the people, programs and facilities that positions MetroHealth to improve the health of our community. I look forward to contributing to the system in this new capacity."

Prior to joining MetroHealth, Richmond held leadership positions at Huron Healthcare, Ernst & Young and Arthur Andersen. In these positions, he worked closely with all levels of leadership implementing financial and operational strategies to help healthcare organizations increase net revenue, improve work flow processes, reduce costs and accelerate cash flow. Richmond received a Bachelor of Science in Accounting with a minor in Management Information Systems and Decision Support Systems from the University of Delaware. He is a Certified Public Accountant and frequent speaker on a variety of best practices within finance and revenue cycle operations.

He is married with two children and lives in Solon.

About The MetroHealth System

The MetroHealth System is a public health system committed to providing health care to everyone in Cuyahoga County, Ohio, and improving the health of the community overall. Its 6,000 employees deliver care to everyone at its main campus, just west of downtown Cleveland, and at 16 community health centers. MetroHealth is home to Cuyahoga County's only Adult Level I Trauma Center and Comprehensive Burn Care Center. In the past year, MetroHealth provided more than one million patient visits in its hospital and community

health centers.

MetroHealth is also an academic medical center committed to teaching and research; each of its active physicians holds a faculty appointment at Case Western Reserve University School of Medicine. MetroHealth has earned Magnet status, which places it in the top seven percent of all hospitals nationwide for nursing excellence.

MetroHealth's mission is "Leading the way to a healthier you and a healthier community through service, teaching, discovery and teamwork." For more information, visit www.metrohealth.org.